

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/673,103)	Confirmation No.:	2319
)		
Applicant:	Flockhart et al.)	TC/A.U.	2614
)		
Filed:	09/26/2003)	Examiner:	DEANE JR.
)		
Docket No.:	4366-109)		
)		
For:	METHODOLOGIES FOR)		
	ACCESSING THE STATUS OF)		
	WORK WAITING FOR SERVICE)		

**RESPONSE TO NOTICE OF NONRESPONSIVE OFFICE ACTION AND
REPLACEMENT AMENDMENT AND RESPONSE**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment and Response to address the Notice of Non-Responsive Office Action having a mailing date of April 1, 2009 and further to replace the Amendment and Response that was filed on January 9, 2009. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are shown in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.